

DEMO NORTH 2022 TICKET TERMS

GENERAL TERMS

Demo North is organized by Investeringar i Norrbotten AB (org. no. 556903-8119). Hereafter referred to as "Invest in Norrbotten". This document sets the terms and conditions between Invest in Norrbotten and You, when you purchase a ticket, register an organization or an individual, accept an invitation, sign a partner agreement, use any of the other platform related services or attend the event or conference organized by Invest in Norrbotten. By purchasing a ticket or registering for an event or conference organized by Invest in Norrbotten, You are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully. Invest in Norrbotten reserves the right to change these terms and conditions at any time.

TICKET TERMS

All prices are indicated on the www.demonorth.com website. All tickets are personal and must be assigned to an attendee. All required attendee details (all attendee details specified at www.demonorth.com/register) must be 100% complete at least 14 days before the event. Invest in Norrbotten is not obligated to reassign tickets after this date. If you fail to provide details as required in a timely fashion, Invest in Norrbotten is not obligated to provide an event badge to You. Identification must be presented at badge pick-up and shown on request to gain admission to the event venue. If no such verification is

provided, the purchased ticket is invalid, and the person will not be granted access to the event. All payments must be made in Swedish Krona (SEK). Admission to the event or conference will not be granted without full payment received prior to the event.

PAYMENT

The full price of the attendee ticket will be invoiced to the specified address within 14 days of registration. Payment is due within 30 days of the issuing date of the invoice. Upon failing to pay the invoice in full within its due date, your registration to the event will be voided. Invest in Norrbotten will not be responsible for any liabilities incurred as a result of failing to pay the invoice in full within its due date.

REFUND AND CANCELLATION

All ticket purchases made through the ticketing platform (www.demonorth.com/register) are final and tickets are non-refundable. Please note that there is no 14-day right to cancel purchases of tickets to an event organized by Invest in Norrbotten. However, it is possible to allocate the ticket to a third party if the ticket has been fully paid. The allocation is possible if made at least 7 days before the event. It is not possible to change the person or organization liable for the payment. The tickets purchased are for your own personal use or that of your business only and may not be re-sold or transferred for commercial gain under any circumstances. Where there has been

any re-sale or attempted re-sale of any tickets (or any other breach of this term), we reserve the right to cancel the relevant tickets with immediate effect without refund. Invest in Norrbotten is not liable for the granting of any VISAs that are required to attend any event or conference. In the event that an attendee's VISA is not granted, tickets will not be refunded for any event or conference. If an Invest in Norrbotten Event is cancelled due to a cause attributable to Invest in Norrbotten (save for Force Majeure Events), Invest in Norrbotten shall reimburse the price of the ticket, as set out by Invest in Norrbotten. In such cases, Invest in Norrbotten shall instruct the User on the reimbursement.

COVID-19 ADDITIONAL AND TEMPORARY CANCELLATION RIGHT

The health and wellbeing of the attendees at Demo North are of great importance for Invest in Norrbotten. Taking into account the impact of Covid-19, Invest in Norrbotten has decided to offer the attendees an additional and temporary cancellation right to the original contractual rights for cancellation (see Refund and Cancellation) where attendees can prove that the cancellation is due to a Covid-19 infection. In case of a confirmed positive Covid-19 result, the attendees have the right to full refund of the ticket price.

We follow the Public Health Agency of Sweden's general recommendations and restrictions regarding events and general gatherings.

DEMO NORTH 2022 TICKET TERMS cont.

BADGE PICK-UP

A badge must be picked up before entering the event. An order confirmation alone is not sufficient to access the event. The badge pick-up locations and opening hours will be communicated on the www.demonorth.com website and by email at least 30 days prior to the event. When picking up the badge, the customer must show the order confirmation provided by e-mail as well as a valid photo ID. Each ticket can be converted into an event badge only once. Once the event badge is printed, Invest in Norrbotten is no longer obligated to make any changes. You agree to carry a photo identification with You at all times during the event. You agree to show such identification upon request. If no such verification can be provided, we reserve the right to cancel the relevant tickets with immediate effect without refund.

DEMO NORTH EVENT NAME AND LOGO

Registering for and attending the conference does not grant You any rights to use the name of events organized by Invest in Norrbotten (such as Demo North) or any of its logos without permission granted by Invest in Norrbotten.

EVENT CANCELLATION, POSTPONEMENT & SUBSTITUTION

Invest in Norrbotten is not responsible for any loss or damage of any kind incurred as a result of substitution, alteration, cancellation or postponement of the event. In the event of an unexpected incident independent of

Invest in Norrbotten, Invest in Norrbotten reserves the right to make changes to the date and time for all parts of the event. In the case of rescheduling of an event, the participants ticket may be returned by a deadline determined by Invest in Norrbotten however, preferably immediately after the announcement of the new event date. After the deadline has expired, Invest in Norrbotten will not receive any claims for reimbursement. Invest in Norrbotten reserves the right to make changes to the events at a date less than one week before, if there is a justified reason such as an unexpected problem with the location, or if a speaker is prevented from participating. Please note that while speakers and topics are confirmed at the time of publishing, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Invest in Norrbotten reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page (www.demonorth.com) as soon as possible.

Photography and recording

The event will be covered by media as well as Demo North assigned photographers and video photographers. Demo North reserves the right to publish and use all and any pictures or motion videos captured during the event. All rights to pictures and motion videos captured by these photograph-

ers during the event belongs to Invest in Norrbotten, and may not be used without written approval for commercial purposes.

LIABILITY

Invest in Norrbotten will not be liable for any loss, injury or damage to any person or property howsoever caused before, after or during the events or conferences. Invest in Norrbotten is not responsible for any tickets that are lost or stolen. Each participant must make provision for his or her own insurance. You consent to film and sound recording as attendees at any event or conference. Invest in Norrbotten reserves the right to refuse admission to any event or conference for any behavior, which it deems unacceptable, or for breach of these terms and conditions.

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HOTEL TERMS

Please note that the cost of accommodation in Kiruna is not included in the ticket price, however the Demo North Team has booked a limited number of hotel rooms at the Icehotel. This is because Kiruna is very popular in March and so we need to ensure that everyone has accommodation for the night. The reserved rooms at the Icehotel are heated cabins, and these will be allocated on a first come, first served basis. There is also the possibility of booking Ice Suites for the complete Icehotel experience, and this can be done directly through Icehotel. Once all the reserved rooms have been taken, the Demo North Team will contact you to discuss alternative accommodation options.

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